

AN ITALIAN JOURNEY WHERE HISTORY COMES ALIVE

7 DAY TOUR – BEST OF ITALY

Covering Milan (Fashion Capital of World), Padova, Lake Garda (Italian Lakes), Venice (City of Romance), Florence (Birthplace of the Italian Renaissance), Naples, Pompeii

Rome (Eternity beautiful! Eternally Yours!) , Pisa and Vatican

DEPARTURE: 21ST MAY 2020



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COLOMBO

Meal Plan: Meals on board

20th May

11.55 p.m. - Check-in to Bandaranaike International Airport for your departure flight to Milan,

Day 01
21st May

LAKE GARDA/PADUA
Meal Plan: Meals on board/Dinner



Flight departs early in the morning at 03.05 Hrs. and arrive in Italy in the afternoon , meet and assist at the Malpensa Airport and transfer to the bus for a Commence your sightseeing tour for the day by coach. You will head to Lake Garda in the Italian Lakes area on an orientation tour while heading to padua. On this orientation tour, discover the scenic wonders of Lake Garda. You will have free time to soak in the view of Lake Garda and have a glimpse of Italian Lakes. Thereafter, continue your tour to Padua and visit St Anthony's Basilica .

Coach that will take you to an Indian Restaurant for Dinner and over night stay in Padua hotel.

Lake Garda is the largest lake in Italy. Its wider part to the south is surrounded by moronic hills that were left following the glacier recession, while the narrow northern part is enclosed by the mountains that create its fjord-shape configuration and provide a very mild Mediterranean climate. The luminous environment, temperate climate, and flourishing vegetation-mainly olive and lemon groves, palms, cypresses, oleanders and orange trees – along with the majestic landscapes are the background to the remarkable historical and cultural remains spread all around and make this lake the most charming in Italy. Given the intense colour of its water with a marked shade of blue and matchless transparency, Lake Garda is a unique spot where visitors and guests can enjoy a holiday full of relaxation, sports, fun and thrill of discovering new places.

MILAN

Unlike most European cities with their highly-visible tourist sites, Milan requires a bit more patience and exploration. Partly destroyed by the bombing raids of World War II, Milan has rebuilt itself into a business capital. Milan has become a paradise for shoppers, sports lovers, opera fans, nightlife enthusiasts and of course fashion aficionados.

Day 02
22nd May

PADUA/TRONCHETTO/VENICE/VERONA
Accommodation: To be notified
Meal Plan: Breakfast/Dinner

At 07.00hrs American Breakfast at Hotel.

08.00 hrs proceed to Tronchetto on arrival you will be taken in a Water Taxi Boat that takes you to St. Mark's Square – Venice better known as "City of Love". A tour of Venice – St. Marks will be arranged with guide for 1.5 hrs and you will visit the important sights in this "City on Water". You will certainly visit St.

Mark's Cathedral commonly called as the PIAZZIO a part of UNESCO's World Heritage site is one of the vital

Monuments of Venice. Built in around mid-15th century, the building showing Renaissance Architecture served as the government house till 20th century. You will get to see the famous "BRIDGE OF SIGHS" and the Clock Tower. The two Bronze figures on the clock tower are among main attractions of the city, symbolic of the passing time. Your tour will end with a visit to a Glass Blowing display. Venice is amazingly beautiful city. For you to explore the shops and sights in Venice we will give you 2 Hrs. free time.

At 13.15hrs take boat from St Marks Square back to Tronchetto to rejoin coach to leave Tronchetto to Verona

VERONA – Commence 2 hrs tour of Verona is so richly endowed with picturesque streets ,squares, art and architecture, it is hardly possible to imagine a city that has a more appealing character. It is, quite rightly, a UNESCO World Heritage Site. The city's history is well illustrated by famous monuments and building buildings. The amphitheatre, built around 30 AD, is the third largest in Italy and there are other Roman remains, such as a theatre and the rebuilt Gavi, Arch. The fourth-century shrine of Verona's patron saint, St. Zeno, lies beneath the stunning Basilica of San Zeno Maggiore, a trump of Romanesque architecture built in the 12th century. Other Romanesque masterpieces include the small Basilica of San Lorenzo, the large Church of Santa Maria Antica and the striking cathedral, with its fine Gothic interior.

On completion of sightseen tour in Verona **we proceed to same hotel in Padua for Dinner and overnight at hotel.**

Venice - It is a group of over 100 islands Connected by bridges and listed as a World Heritage Site by the UNESCO. It is the capital city of the Veneto Region and has received its name from Venetian people who were among the first few inhabitants of the region.

Day 03
23rd May

VERONA/PISA/FLORENCE
Accommodation: To be notified
Meal Plan: Breakfast/Dinner



Hot Buffet Breakfast at hotel.

After breakfast head to Pisa.

Meet your English speaking Guide and set off to discover the sights of Pisa on an hour-long walking tour. Stop at the key sights to learn about their history. Check-out the UNESCO World Heritage-listed Leaning Tower of Pisa as well as grandiose landmarks like the Cathedral at Pisa and Campo Santo – the city's monumental cemetery. Your informative guide will take you on a thorough guided walking tour of Piazza dei Miracoli and its monuments which are called "miracles" because of their incredible beauty and uniqueness. Stop for photos next to the elegant landmark.

Late afternoon, bid your guide good bye and join the coach to head to Florence.

Upon arriving in Florence, meet your guide and commence on a 3 Hour sightseeing tour of Florence. Take a stroll through the heart of Florence and learn what make this city known as the birthplace We will also see the Piazza della Signoria, with the town hall Palazzo Vecchio, with its massive Romanesque, crenelated fortress-palace. It is among the most impressive town halls of Tuscany! We stop by the famed Duomo, the Baptistery and “Gates of Paradise”, as well as the picture postcard perfect Pontevecchio. This icon of the city will amaze you with its grandeur and beauty! Make sure to stop and have a gelato at one of the incredible shops lining the streets. There are plenty of other treasures to explore along the way and your guide will make sure to point out each one and explain its importance and history to you.

Dinner at an Indian Restaurant and proceed to Hotel in Florence for overnight stay.

Leaning Tower of Pisa – a UNESCO World Heritage Site and one of the wonders of the world.

Day 04
24th May

FLORENCE/ROME
Accommodation: To be Notified
Meal Plan: Breakfast/Dinner



Buffet Breakfast at hotel.

Meet at the lobby with luggage to leave for Rome, Eternal City. We will get in to Rome around 11.30 Hrs.

Revel in the treasures of Rome and Vatican City on a full day of exploration led by an expert guide. See remnants of ancient Rome including the legendary Colosseum, the Pantheon and the sprawling Roman Forum while hearing tales of gladiators and emperors and admire baroque Italian art at Piazza Navona, famously lucky Trevi Fountain.

Dinner at Indian restaurant and overnight at hotel in Rome.

Rome, the “Eternal City” is steeped in history, vibrantly alive and exciting, and absolutely unique! In every quarter you will find ancient monuments, art treasures and timeless architecture in churches, galleries and protected ruins. Home to the world’s smallest country, the Vatican, Rome has religion at its heart and history in its soul – a city that dazzles and inspires visitors time and time again.

Vatican City – This tiny city state is home to the Pope, the world’s greatest museum, largest church and the most astounding work of art ever created – Michelangelo’s Sistine Chapel ceiling.

Roman Forum – At the once-bustling heart of ancient political, judicial and commercial power there’s now an evocative emptiness, punctuated by grandiose arches, sporadic columns and carved rubble.

Colosseum – Imperial Rome constructed many impressive monuments, including this spectacular amphitheatre.

St. Peter’s Basilica, the world renowned Vatican Museum with Sistine Chapel, built between 1475 and 1483 in the time of Pope Sixth IV. St. Peter’s Basilica is one of the most famous churches in the Western World. The church is built on Vatican Hill, across the Tiber River from the historic centre of Rome. The location is highly symbolic: this was the site where Saint Peter, the chief apostle, died a martyr and where he was buried in 64 AD. St. Peter is considered the first pope, so it made perfect sense for the papacy to build the principal shrine of the Catholic Church in Rome. It has many beautiful frescoes, which depict the history of

the universe, God and humanity. Do not miss the beautiful Pieta, the renaissance sculpture by Michelangelo. Please note that Shorts or Miniskirts are not allowed.

Day 05
25th May

ROME/NAPLES/POMPEI/ROME
Accommodation: To be Notified
Meal Plan: Breakfast/Dinner



Buffet breakfast at hotel.

Leave hotel for full day excursion to Pompeii & Naples.

Enjoy an exciting and informative 2 hour walking tour of the remarkable city of Naples, and discover why it is considered one of the most beautiful and vibrant cities in the Mediterranean. See the very best of this ancient and mystical city with an expert tour guide who will explain its hidden gems, legends, and action-packed history.

Walk past the Royal Palace of Naples, where the great Bourbon Kings once resided, and explore the spectacular Real Teatro di San Carlo, Naples' beautiful opera house. Continue on to San Francesco di Paola, a beautiful church located at the Piazza del Plebiscito, Naples' main city square, and stroll through the beautiful Gallery of Umberto I, a public shopping gallery opposite the San Carlo opera house, the oldest opera house in Italy. You will also see Santa Chiara and the Church of Jesus.



On completion, you will proceed to Pompeii, one of the most significant proofs of Roman civilization and like an open book, provides outstanding information on the art, customs, trades and every day of life of the past. Commence a sightseeing tour of 3 Hours with your guide. This tour consists of a marvellous walk around the ancient Roman city of Pompeii which was buried in the ashes of the volcano Vesuvius in 79 A.D. On this three-hour tour, you will see most of the important sights.

A walk in Pompeii is a very intense experience; you'll have the feeling of wandering in a still living town. Learn about the history of the town and how the Romans lived and see all the most important public buildings and private houses.

Pompeii has been a tourist destination for more than 250 years. Today, it is a World Heritage Site and one of the most popular tourist attractions in Italy, with approximately 2.5 million visitors every year. Once a thriving Roman city, Pompeii was destroyed by a cataclysmic eruption of Mount Vesuvius in 79 AD. Ash and soot engulfed the entire settlement, killing nearly 3,000 people and preserving the city in its original state. This is one of the most visited archaeological sites in the world. Together with the neighbouring Herculaneum, which suffered the same fate, Pompeii presents an amazing opportunity to see how people lived nearly 2,000 years ago.

It was here-on a summer's day in the year 79 AD-that Mount Vesuvius erupted, spewing volcanic ash over the prosperous city of Pompeii. Unaware of the imminent danger, most people continued on with their daily lives. As a result, the entire town and around 20,000 of its inhabitants were buried under tons of ash and burning pumice. Almost 2,000 years later, ancient Pompeii remains preserved and the artefacts on display provide a fascinating insight into life in the roman era. Enter the ancient site with your guide and see first- hand the houses, street and public buildings locked in time by the volcanic ash. See Pompeii's ancient piazza and Forum, where business dealing, elections, speeches and processions would have played out during roman times. Wander the site, marvel at the ancient limestone columns still standing today and capture the centuries-old scenery on camera. Continue onward with your guide to the thermal baths, where many of the townsfolk would have bathed, chatted and lived out their daily lives before the eruption. Wander down Via Degli Augustali and discover the Lupanare, Pompeii's brothel. A 2-storey building with five rooms on each floor, the Lupanare is decorated with some of the city's most lustful frescoes. Explore the Casa dei Vettii, a luxury residence in the town. Careful excavation has revealed a number of beautiful frescoes on the walls of the house, evidence of the wealth and stature of its former inhabitants

On completion, drive back to Rome for Dinner and overnight stay same hotel in Rome .

DAY 06
26th May

ROME/COLOMBO
Meal Plan: Breakfast

At 07.00 hrs American Breakfast at hotel.

We will check out hotel and leave Rome to Vatican to commence 2 hrs tour of St Peters basilica with guide .

11.15 am – leave Vatican to Rome airport for departure
for our our flight to Colombo.

DAY 07
27th May

COLOMBO

Arrive in Colombo.

End of Services

AN ITALIAN JOURNEY WHERE HISTORY COMES ALIVE

7 DAY TOUR – BEST OF ITALY

Cost of Tour: Rs. 259,000/- Per Person – Adult
Rs. 249,000/- Per Child
Single supplement – Rs. 95,000/- per-person

Inclusions: Cost of Airfare on Economy Class
Accommodation Twin Sharing – 3 or 4 Star Hotels
Daily American Breakfast/Dinner
Airport Transfers
Motor Coach with Driver – A/C Coach
English speaking Guide for Sightseeing Tours
Road Toll Fees
Entrance to Attractions/Sights
Bed tax

Exclusions: Personal Expenses – Laundry/Telephone etc.
Porterage at hotels, Exchange fluctuations
All what is not included
Schengen Visa fee/Travel Insurance
Tips to Guides/Driver – Euro 6/- Per Person per day
Beverages with Meals/Lunch

Payment Terms: Rs. 150,000/- deposit with booking. Balance to be paid in 60 Days, prior to departure. Payment guide lines to be adhered. Any discounts offered strictly subject to payments made as per guidelines. Exchange fluctuations may apply. We have the right to change package price if deposit/final payments are not effected as per above deadlines. All government levies/taxes/vat applicable will be the responsibility of clients.

If discounts are offered and availed by Customers, full payment must be paid on due dates. Failure to pay the full payments on the due date will result the discounts not being applicable. If payments made on or after the due date, exchange rate fluctuations will be applicable and the current Exchange Rate will be utilized for the calculations of the balance payments. Visa process must commence at least 60 days prior to departure. We need full payment to proceed the processing of Schengen Visa.

For all our Tours if deposits and final payments are paid on due dates, we guarantee prices for all Tours advertised for 2019.

Other Conditions: **Entry Visas** – You will be required to have a Schengen Visa from the Italian Embassy. We will assist and co-ordinate in the documentation. Schengen visa require considerable time and we recommend that you commence documentation early at least 8/10 weeks prior to departure. Visa process will not be undertaken until documentation is completed. You must apply for Visas 2 months prior to departure.

Deviation: We are working on a Group Fare. Therefore you will be required to travel IN/OUT together as a Group. However, in the event you need to deviate from the group at the end of the tour and travel to another destination, a charge of EURO 450/- will be applicable. All such deviations will be subject to availability of seats. Generally we do not encourage deviations. You are required to travel IN/OUT with the group.

Cancellations: In the event you cancel your tour following voluntary amounts will be applicable

| | | |
|----------------------------------|---|-------------|
| 120 - 90 Days prior to departure | - | No Charge |
| 90 - 60 Days prior to departure | - | Rs. 50,000 |
| 60 - 45 Days prior to departure | - | Rs. 75,000 |
| 45-30 Days prior to departure | - | Rs. 100,000 |
| 30 Days to departure | - | No Refund |

Please Note-

- Prices subject to change. Conditions apply. Late Payments subject to 20% interest
- Any new government Taxes, Levies, VAT which may be introduced if applicable will be passed on to clients.
- Once you make an advance payment the passengers are not allowed shift to another tour

QWEST DESTINATIONS (PVT) LTD – TERMS & CONDITIONS

IMPORTANT NOTICE

Please find the following conditions before you complete the Passenger Information sheet as this agreement would be the basis for accepting the booking with Qwest Destinations. In case of one or more but not all tour participants named in the booking sign the condition sheet, it shall be deemed that the signatories have been authorized by all such tour participants.

- **NEW BOOKINGS**

When you choose to travel with Qwest you will need to sign and complete the Passenger Information Sheet along with the signed and agreed Terms & Conditions form. Also please annex:

1. Passport: Photocopy / Scanned copy of current passport (Bio Page and Alteration Page)
2. Advance payment or Full payment as specified in the tour itinerary to secure your bookings upon available basis

*Please note the Bookings can be confirmed only after the specified payment. No booking will be accepted via phone or e-mail.

- **WEBSITE / ADVERTISEMENTS / ITINERARIES**

We reserve the right to alter the prices of any tours shown on our website/advertisements or the written proposal/itinerary given to you at any time before your booking is confirmed with required payments.

- **PRICING**

All our prices are subject to change without any prior notice unless you have confirmed for a tour with the specified payment. All our promotional prices are available based on the availability of seats. Any items not mentioned in the included pricing such as government taxes, deviations from existing itinerary, excess luggage, seat selections and any other services, passport & visa fees, tips/gratuities and all what is not included will be additional.

- **PAYMENTS**

Payments can be made by Cash, Cheque, Credit Card and Bank Deposit/Transfer to Qwest Destinations Pvt Ltd. Credit Card Payment – All Credit Card payments will be applied with an Additional 2% to 3 % surcharge (Subject to Change) as all the prices quoted are based on cash and cheque payments. Bank Deposit/Transfer – All Bank deposit/transfer confirmations (Deposit Slips) should be handed over to Qwest Destinations office to issue a receipt and to confirm your booking. Changes done after receiving the payment will be subject to cancellation charges as per the Cancellation Policy or Terms & Conditions.

Final Payment: No later than 8 weeks prior to departure date. We regret to inform you that any delayed payments will be subjected to an additional 1% interest per day (Maximum for 10 days). If even subsequently we do not receive the balance amount, you will be presumed as a cancellation and the cancellation charges will apply. **Late Bookings:** For late bookings made within 45 days prior to the departure, full payment is required.

- **VOLUNTARY CANCELLATION**

Following cancellation Charges will be applied and you must notify us in writing.

90 – 61 days prior to departure - 25% Package Price 60 – 31 days prior to departure - 75% Package Price | 30 – 0 days prior to departure - No refund. Cancellation charges for any additional travel arrangements cancelled prior to departure would apply according to the terms and conditions pertaining to the operator used and will be available at time of booking. Cancellations after departure and unused vouchers have no refundable value. The above cancellation policy applies even on a confirmed booking and an alternative date is required. You agree not to dispute such cancellation charges or to demand proof of actual damages. You also agree not to proceed legally against us unless there is a manifest error on our part.

- **PASSPORT**

Each tour participant is personally responsible for ensuring they possess required and valid travel documentation. All passports must have an all country passport with minimum of two blank pages and a 06 month validity period from the date of arrival in Sri Lanka after a tour. Stained / Defaced / Torn passports will not be accepted and if you face any issues at the immigration we will not be held liable. If new passport is required, the tour participant must apply for the passport personally and should advise us on the passport change two months prior to the departure.

- **VISA**

If visa is required for any particular tour, we will advise, assist and coordinate in the documentation procedures. Some visa procedure will take up to two / three months. Please comply with all the requirements for a smooth process of your visa. Granting visas would be the sole discretion, of the Embassy. However if the embassy should require any further clarifications; you would be requested to face an interview or provide additional documents, which you need to oblige. Qwest cannot be held responsible for the decision of the Embassy. In the case of visa rejection, the relevant cancellation policy will be applied. Please note immigration officers at any airport/ports/borders have the right to stop you from entering the relevant country even you possess a valid visa. In this case, we will not take any responsibility and will not be responsible for any refunds or expenses. If you obtained the visa on your own, it is your responsibility to provide us with copy of the visa.

***Holy Land Tours** – Israel Immigration / Interior Ministry of Israel will only notify/provide the visa list and the visa rejection of applicants few days prior to departure only. In such case, visa fee and air ticket fee will not be refunded. The balance will be refunded as per the refund policy.

- **TRAVEL INSURANCE**

Travel Insurance is Compulsory for all Tour Participants. Qwest can arrange your travel insurance for the tour with an additional payment. Please note that it is compulsory for you to have travel insurance with a minimum coverage of USD 50,000 safeguarding against: baggage loss; medical expenses; theft and other contingencies. Also note the travel insurance does not cover any pre-existing medical conditions. Any claim from the insurance, will be subject to the insurance company's terms & conditions. We do not make any representations or guarantees concerning reimbursements of funds and will not be held liable for the decisions made by the insurance company. Therefore please go through your insurance policy and make sure you are thorough with the policy conditions. If the insurance is obtained from us, we will assist you in any insurance claims. Please note to obtain a Travel Insurance in Sri Lanka, your journey is required to begin in Sri Lanka. We do not take the responsibility, if you obtained the travel insurance on your own.

- **AIRLINES**

The scheduled flights used for all group departures are subject to the usual conditions of the carrying airline and relevant to International law. We do not take any responsibility if there are any flight delays, technical difficulties or long layovers in transits. Also it is your responsibility to be on time at the boarding gates/check-in counters. In the event you miss your flight, Qwest will not be held responsible for reconnecting your flight to the next destination. Also if you arrive at the airport late and if the airport/airline authorities refuse to board you, we will not take any responsibilities and you will have to bear any cost involved to join the group providing the visa requirements and government rules permit. If not you will have to return to your home country at your expense. In this event, there will be no refund.

- **TRAVEL ARRANGEMENTS / DEVIATIONS**

We at Qwest can arrange additional hotel accommodation, flight arrangements and extended tours if you wish to extend your stay or break journey midway. Your friendly Qwest staff is ever ready to run through with you on the possibilities available and assist you to draw up a detail holiday extension plan. We can advise you with a detailed itinerary and the additional costs you will have to bear. All booking terms and conditions of the Tour Operator being used may vary from our conditions and must be followed through. For all these changes additional payments may occur and you will have to inform such arrangements two months prior to your departure. If the group arrangements are finalized, we cannot arrange on such requests.

Overseas passengers – If you are joining our groups at the destinations, you are required to send us all the details (passport & flight details) at least two months prior to departure and require to check with us before making any booking arrangements (flights etc.). If you are joining in you are required to be in Sri Lanka 24 hours prior to departure.

- **ROOM SHARING**

All our package prices are based on twin sharing. If you select a twin sharing room and is traveling alone, Qwest will try to partner you with any other single traveler from the same gender in booking order. However we cannot guarantee the compatibility or medical fitness of your roommate. A single supplement surcharge will apply if Qwest is unable to provide/find a roommate. Specific requests for single/double/ twin/triple rooms must be made at time of booking and we will try our best to accommodate such requests. Single supplement surcharge apply for single room requests. Requests for triple room will be a twin bedded room with extra roll-away bed.

- **SPECIAL REQUESTS**

Any special requests such as pre assigned/pre-arranged seating arrangements, rooms on the same floor / adjoining rooms, should be requested at the time of booking. Qwest will not be able to guarantee your requests but will try to accommodate it to the best of our capabilities.

- **HEALTH**

If you have any medical conditions, food allergies, disabilities or difficulty in mobility's which may affect the functioning of the group must be advised on the booking form. Please declare any pre-existing medical conditions and please declare the nature of such conditions at the time of booking and make arrangements for the provision of any drugs or other cause of treatment that may be required during the tour, as this would be your responsibility to take action, if medical emergency arises. Any relevant health/medical condition, injury on the tour or mobility conditions not adequately disclosed may result in your immediate and direct return to your point of departure at your expense and without availability of refund. Please consult your doctor in respect of your intended travel as this which may also impact your travel insurance. Furthermore your doctor or the relevant Government Health authorities could advise further on any vaccination requirements necessary. Certain participants with a serious or ongoing medical condition or mobility constraint (Subject to approval) must bring an accompanying caretaker. All requests for health / medical clearance submitted by you are at the sole discretion of the operating carrier / tour operator.

- **AGILITY NEEDS**

Many places you will visit requires a reasonable amount of walking. We would like to advise you pre-booking of any physical conditions that may affect your mobility. We will do our best to accommodate any special needs but we regret any denial of services by carriers, hotels, restaurants or any other stakeholder. The transportation services provided are not equipped with wheelchair ramps. We regret this inconvenience. We regret that we cannot provide individual assistance to disabled/agile passengers for walking, dining, getting on/off coaches or other personal needs. A qualified and physically able companion or caretaker must accompany the agile travelers who need such assistance. Also entry to some attractions can be denied.

- **FORCE MAJURE**

We promise to make reservations aligned to services described in the itinerary. Qwest does not assume responsibility of any loss or injury to persons whether by negligence or otherwise. Qwest is not liable for any loss, alterations or delays to the travel service brought in by illnesses, epidemics, strikes, civil disturbances, floods, bush fires, terrorisms, natural disasters, other disturbances or any other acts of God. Qwest is also not liable for any dissatisfaction you may have with any of the properties. These exclusions of liability are subject to any statutory liability which unresolved may not be excluded by law. Compensation

will not be payable in any cases where an amendment change or cancellation is due to unforeseeable event or circumstance beyond our reasonable control including war, threat of war, riot, civil disturbance or strife, terrorist activities (actual or threatened), industrial disputes, technical or maintenance problems etc. Every effort will be made to adhere the number of days & sights in the itinerary and operate the tours to the best of our ability.

- **DOCUMENTS VERIFICATION**

It is the client's responsibility to thoroughly go through the conditions, itineraries, documentation, vouchers and air tickets no sooner you receive them. Please cross check the dates, spellings and other details and advise us of any discrepancies in order to adjust them at our earliest.

- **RESPONSIBILITIES**

Please be aware that you will be responsible to take care of your passports and documents. If you misplace your passport or document, you will be unable to proceed with the tour. It will be your responsibility to obtain new passport and to return to Sri Lanka. Also please note that the airlines/coach will not board intoxicated and unruly passengers and Qwest will not be responsible for any action taken by the authorities and we will not provide any refunds as you are unable to perform your journey. If any negligence or willful act caused or facilitated by you to any property such as in hotels/Airlines/Restaurants etc., the cost of damage will have to borne by you and paid directly to the relevant authorities. Please note it is your responsibility to be punctual on the tour, we shall not be liable to pay any compensation/damages for any change in itinerary or for missing any services due to the unpunctuality or action of your co-passenger or you.

I do hereby confirm that I have read and understood the above tour conditions and am herein bound by these conditions

Name:.....Signature (with date):.....

QWEST DESTINATIONS PVT LTD

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