



# BEST OF MOROCCO

Join Qwest Destinations during this great adventure covering Casablanca, Rabat, Tangier, Chefchaouen (Blue City), Volubilis, Meknes, Fes and Marrakech

**10 DAYS/ 08 NIGHTS**

**DEPARTURES – 23<sup>RD</sup> APRIL 2020**

**23<sup>RD</sup> APRIL**

**COLOMBO**

Departure from Colombo

**DAY 01**

**24<sup>TH</sup> APRIL**

**CASABLANCA**

**MEAL PLAN: LUNCH & DINNER**

Arrival at Casablanca airport, welcome by your English-speaking guide and departure by deluxe bus with driver to visit the economical capital of the country, including: Hassan II Mosque (Entrance), Ain Diab cornich, Anfa Area, Lunch at local restaurant and continuation to Mohammed V square, the outside of Rick's Café and Habbous quarter. Then checkin to the hotel, diner and overnight.

**DAY 02**

**25<sup>TH</sup> APRIL**

**CASABLANCA / RABAT / TANGIER**

**MEAL PLAN: BREAKFAST, LUNCH & DINNER**

Breakfast at the hotel and departure to the administrative capitale of the country. Arrival, city tour of the town including Mohamed V Mausoleum (pavilion of white marble, crowned with green tiles), Hassan Tower (XII century) and The Royal palace gate, lunch at local restaurant and departure to Tangier. Arrival, transfer to the hotel, check-in, dinner and overnight

**DAY 03**

**26<sup>TH</sup> APRIL**

**TANGIER / CHEFCHAOUEN**

**MEAL PLAN: BREAKFAST, LUNCH & DINNER**

Breakfast at the hotel and city tour of Tangier, then departure to Chefchaouen. Arrival, lunch at local restaurant and city tour of the blue pearl of the kingdom including Chefchaouen square, souks, restaurants & Mosque. End of the afternoon, transfer to the hotel, check-in, dinner and overnight

<b>DAY 04</b> <b>27<sup>TH</sup> APRIL</b>	<b>CHEFCHAOUEN / MEKNES / FES</b> <b>MEAL PLAN: BREAKFAST, LUNCH &amp; DINNER</b>
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Breakfast at the hotel and departure to Fes via Meknes. Arrival to Meknes, city tour including Bab Mansour, the Mausoleum of Moulay Ismail and Medina. Lunch at local restaurant, then continuation to Fez. Arrival, Orientation tour of the imperial city and transfer to the hotel, check in, dinner and overnight.

<b>DAY 05</b> <b>28<sup>TH</sup> APRIL</b>	<b>FES</b> <b>MEAL PLAN: BREAKFAST, LUNCH &amp; DINNER</b>
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Breakfast at the hotel and day devoted to of the spiritual capital of the country. Will visit: Nejjarine Fountain, Old Jewish Quarter, Leather workshop, Bab Boujelloud. Lunch at local restaurant, and continuation of the visit with Kairaouine mosque, Borj South and the Medina. End of the afternoon, transfer for diner to a typical restaurant in Fes. Late in the afternoon transfer to the hotel, dinner and overnight.

<b>DAY 06</b> <b>29<sup>TH</sup> APRIL</b>	<b>FES / MARRAKECH</b> <b>MEAL PLAN: BREAKFAST, LUNCH &amp; DINNER</b>
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Breakfast at the hotel and departure to Marrakech, arrival, lunch at local restaurant and city tour of the red city of the country, will visit Djamaa el Fna square, souks and Medina. End of the afternoon, transfer to the hotel, check-in, diner and overnight

<b>DAY 07</b> <b>30<sup>TH</sup> APRIL</b>	<b>MARRAKECH</b> <b>MEAL PLAN: BREAKFAST, LUNCH &amp; DINNER</b>
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Breakfast at the hotel and day devoted to visit the pearl of south of Morocco. Will visit: Koutoubia Mosque (outside), Majorelle Gardens (entrance), Bahia Palace (entrance), lunch at local restaurant. In the afternoon, free time for shopping at Menara mall of Marrakech. End of the day return to the hotel, dinner and overnight.

<b>DAY 08</b> <b>01<sup>ST</sup> MAY</b>	<b>MARRAKECH / CASABLANCA</b> <b>MEAL PLAN: BREAKFAST &amp; DINNER</b>
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Breakfast at the hotel and free time to discover the red city, Lunch at local restaurant and transfer to Casablanca. Arrival, Transfer to Morocco Mall for free time shopping. End of the day return to the hotel, dinner and overnight.

<b>DAY 09</b> <b>02<sup>ND</sup> MAY</b>	<b>CASABLANCA / COLOMBO</b> <b>MEAL PLAN: BREAKFAST</b>
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Transfer to the airport with a breakfast box for return flight for Colombo

<b>DAY 10</b> <b>03<sup>RD</sup> MAY</b>	<b>COLOMBO</b>
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Arrive in Colombo early morning

END OF THE TOUR



## FEW HIGHLIGHTS OF THE TOUR



Hassan II mosque



Volubilis



# 10 DAY BEST OF MOROCCO

JOIN QWEST DESTINATIONS DURING THIS GREAT ADVENTURE CASABLANCA, RABAT, TANGIER, CHEFCHAOUEN (BLUE CITY), VOLUBILIS, MEKNES, FES AND MARRAKECH

**Cost of Tour: Adult** – Rs 330,000 per Person

**Child (Under 12)** – Rs 320,000 per Person (Sharing parent's room | Max 01 Child)

**Single Supplement** – Rs 56,000 per Person

**(Minimum of 15 passengers required to operate the Tour with a Tour leader)**

## Included on Tour:

- Cost of economy class return international air fare
- Accommodation twin sharing in 4 star class hotels
- Breakfast, Lunch & Dinner as per the itinerary.
- Air-conditioned coach with Driver
- Road Toll Fees,
- English speaking guide for all tours on program
- Entrance to attractions in the program
- Porterage at Hotels

## Not included:

- Personal expenses – laundry, telephone, etc
- **Tips to driver/guide EURO 54 per person**
- Travel Insurance \* **It is compulsory to purchase the Travel Insurance from Qwest Destinations. Conditions Apply, Subject to conditions as per the Insurance Policy.**
- Visa Fee, Immigration Charges & Passport Courier Charges to India
- All what is not included

## Important instructions

- Rs 150,000/- deposit at the time of booking. Balance payment before 23<sup>RD</sup> January 2020.
- Due to exchange fluctuations payment deadlines must be strictly adhered.
- For delayed payment, exchange fluctuations will apply and prices will be at the current exchange rates. This requirement will be strictly adhered due to violent exchange rate fluctuations.
- Late payments subject to interest at 20 percent.
- **Due to weather conditions, traffic delays and flight movements we have the right to alter final program. The order of the Tour Itinerary is subject to change. The number of dates and all the sites will be visited.**
- Any items not mentioned in the included pricing such as government taxes, will be additional if applied. Please be informed that All Airlines Headline currency will be changed to USD for all fares originating from Colombo, Sri Lanka effective 15th July 2019. We advise you to make the full payment to avoid future currency fluctuations. If only the Advance payment is made, the Balance Payment collected will be based on the existing USD rate for the particular month.

**Entry Visas:** We will assist and coordinate in the Documentation. Granting visas would be the sole discretion, of the Embassy. Qwest cannot be held responsible for the decision of the Embassy. The Moroccan visa process will take up to 1 to 2 months. The visa will be obtained from New Delhi, India. After submitting your passport to obtain your visa, you cannot request to obtain it back under any circumstances until the embassy informs to collect the passport. If you do so, you are taking the full responsibility of obtaining your visas on your own.

**Deviation:** We are working on a group fare. Therefore you will be required to travel in/out together as a group. However, in the event you need to deviate from the group at the end of the tour and stay a longer period or travel to another destination additional cost will apply. All such deviations will be subject to availability of seats.

## **Cancellations: FOR PROMOTIONAL RATES**

In the event you cancel your tour following voluntary amounts will be applicable:

120 – 91 days prior to departure	-	No charge
90 – 61 days prior to departure	-	25% Package Price
60 – 31 days prior to departure	-	75% Package Price
30 – 0 days prior to departure	-	No refund

**Discount of Rs 12,000  
for bookings before  
31<sup>st</sup> January 2020  
Limited Seats only.**





## QWEST DESTINATIONS (PVT) LTD – TERMS & CONDITIONS

### IMPORTANT NOTICE

Please find the following conditions before you complete the Passenger Information sheet as this agreement would be the basis for accepting the booking with Qwest Destinations. In case of one or more but not all tour participants named in the booking sign the condition sheet, it shall be deemed that the signatories have been authorized by all such tour participants.

#### • **NEW BOOKINGS**

When you choose to travel with Qwest you will need to sign and complete the Passenger Information Sheet along with the signed and agreed Terms & Conditions form. Also please annex:

1. Passport: Photocopy / Scanned copy of current passport (Bio Page and Alteration Page)
2. Advance payment or Full payment as specified in the tour itinerary to secure your bookings upon available basis

\*Please note the Bookings can be confirmed only after the specified payment. No booking will be accepted via phone or e-mail.

#### • **WEBSITE / ADVERTISEMENTS / ITINERARIES**

We reserve the right to alter the prices of any tours shown on our website/advertisements or the written proposal/itinerary given to you at any time before your booking is confirmed with required payments.

#### • **PRICING**

All our prices are subject to change without any prior notice unless you have confirmed for a tour with the specified payment. All our promotional prices are available based on the availability of seats. Any items not mentioned in the included pricing such as government taxes, deviations from existing itinerary, excess luggage, seat selections and any other services, passport & visa fees, tips/gratuities and all what is not included will be additional.

#### • **PAYMENTS**

Payments can be made by Cash, Cheque, Credit/Debit Card and Bank Deposit/Transfer to Qwest Destinations Pvt Ltd. Credit/Debit Card Payment – All Credit/Debit Card payments will be applied with an Additional 2% to 3 % surcharge (Subject to Change) as all the prices quoted are based on cash and cheque payments. Bank Deposit/Transfer – All Bank deposit/transfer confirmations (Deposit Slips) should be handed over to Qwest Destinations office to issue a receipt and to confirm your booking. Changes done after receiving the payment will be subject to cancellation charges as per the Cancellation Policy or Terms & Conditions. **Final Payment:** No later than 8weeks prior to departure date. We regret to inform you that any delayed payments will be subjected to an additional 1% interest per day (Maximum for 10 days). If even subsequently we do not receive the balance amount, you will be presumed as a cancellation and the cancellation charges will apply. **Late Bookings:** For late bookings made within 45 days prior to the departure, full payment is required.

#### • **VOLUNTARY CANCELLATION / REFUNDS**

Following cancellation Charges will be applied and you must notify us in writing.

90 – 61 days prior to departure - 25% Package Price | 60 – 31 days prior to departure - 75% Package Price | 30 – 0 days prior to departure - No refund. Cancellation charges for any additional travel arrangements canceled prior to departure would apply according to the terms and conditions pertaining to the operator used and will be available at time of booking. Cancellations after departure and unused vouchers have no refundable value. The above cancellation policy applies even on a confirmed booking and an alternative date is required. You agree not to dispute such cancellation charges or to demand proof of actual damages. You also agree not to proceed legally against us unless there is a manifest error on our part.

- **PASSPORT**

Each tour participant is personally responsible for ensuring they possess required and valid travel documentation. All passports must have an all country passport with minimum of two blank pages and a 06 month validity period from the date of arrival in Sri Lanka after a tour. Stained / Defaced / Torn passports will not be accepted and if you face any issues at the immigration we will not be held liable. If new passport is required, the tour participant must apply for the passport personally and should advise us on the passport change two months prior to the departure.

- **VISA**

If visa is required for any particular tour, we will advise, assist and coordinate in the documentation procedures. Some visa procedure will take up to two / three months. Please comply with all the requirements for a smooth process of your visa. Granting visas would be the sole discretion, of the Embassy. However if the embassy should require any further clarifications; you would be requested to face an interview or provide additional documents, which you need to oblige. Qwest cannot be held responsible for the decision of the Embassy. In the case of visa rejection, the relevant cancellation policy will be applied. Please note immigration officers at any airport/ports/borders has the right to stop you from entering the relevant country even you possess a valid visa. In this case, we will not take any responsibility and will not be responsible for any refunds or expenses. After submitting your passport to Qwest Office (adhering to the deadlines), you cannot withdraw your passport under any circumstances and if you do so, it is your responsibility to obtain the relevant visas. If you have obtained the visa on your own, it is your responsibility to provide us with copy of the visa.

In the event your visas are rejected due to incorrect information or falsified documents provided by you, Qwest Destinations will not take any responsibility in refunding your payment.

**\*Holy Land Tours** – Israel Immigration / Interior Ministry of Israel will only notify/provide the visa list and the visa rejection of applicants few days prior to departure only. In such case, visa fee and air ticket fee will not be refunded. The balance will be refunded as per the refund policy.

- **TRAVEL INSURANCE** - Travel Insurance is Compulsory for all Tour Participants. Qwest can arrange your travel insurance for the tour with an additional payment. Please note that it is compulsory for you to have a travel insurance with a minimum coverage of USD 50,000 safeguarding against: baggage loss; medical expenses; theft and other contingencies. Also note the travel insurance does not cover any pre-existing medical conditions, in this case you will have to bear all the expenses for the arrangements or your family member has to bear all cost. Any claim from the insurance, will be subject to the insurance company's terms & conditions. We do not make any representations or guarantees concerning reimbursements of funds and will not be held liable for the decisions made by the insurance company. Therefore please go through your insurance policy and make sure you are thorough with the policy conditions. If the insurance is obtained from us, we will assist you in any insurance claims. Please note to obtain a Travel Insurance in Sri Lanka, your journey is required to begin in Sri Lanka. We do not take the responsibility, if you obtained the travel insurance on your own.

- **AIRLINES** - The scheduled flights used for all group departures are subject to the usual conditions of the carrying airline and relevant to International law. We do not take any responsibility if there are any flight delays, technical difficulties or long layovers in transits. Also it is your responsibility to be on time at the boarding gates/check-in counters. In the event you miss your flight, Qwest will not be held responsible for reconnecting your flight to the next destination. Also if you arrive at the airport late and if the airport/airline authorities refuse to board you, we will not take any responsibilities and you will have to bear any cost involved to join the group providing the visa requirements and government rules permit. If not you will have to return to your home country at your expense. In this event, there will be no refund.

- **TRAVEL ARRANGEMENTS / DEVIATIONS**

We at Qwest can arrange additional hotel accommodation, flight arrangements and extended tours if you wish to extend your stay or break journey midway. Your friendly Qwest staff is ever ready to run through with you on the possibilities available and assist you to draw up a detail holiday extension plan. We can advise you with a detailed itinerary and the additional costs you will have to bear. All booking terms and conditions of the Tour Operator being used may vary from our conditions and must be followed through. For all these changes additional payments may occur and you will have to inform such arrangements two months prior to your departure. If the group arrangements are finalized, we cannot arrange on such requests.

**Overseas passengers** – If you are joining our groups at the destinations, you are required to send us all the details (passport & flight details) at least two months prior to departure and require to check with us before making any booking arrangements (flights etc.). If you are joining in you are required to be in Sri Lanka 24 hours prior to departure.

- **ROOM SHARING**

All our package prices are based on twin sharing. If you select a twin sharing room and is traveling alone, Qwest will try to partner you with any other single traveler from the same gender in booking order. However we cannot guarantee the compatibility or medical fitness of your roommate. A single supplement surcharge will apply if Qwest is unable to provide/find a roommate. Specific requests for single/double/ twin/triple rooms must be made at time of booking and we will try our best to accommodate such requests. Single supplement surcharge apply for single room requests. Requests for triple room will be a twin bedded room with extra roll-away bed.

\*All our pilgrimage tours will be based on **PILGRIM HOTELS**

- **SPECIAL REQUESTS**

Any special requests such as pre assigned/pre-arranged seating arrangements, rooms on the same floor / adjoining rooms, should be requested at the time of booking. Qwest will not be able to guarantee your requests but will try to accommodate it to the best of our capabilities.

- **HEALTH**

If you have any medical conditions, food allergies, disabilities or difficulty in mobility's which may affect the functioning of the group must be advised on the booking form. Please declare any pre-existing medical conditions and please declare the nature of such conditions at the time of booking and make arrangements for the provision of any drugs or other cause of treatment that may be required during the tour, as this would be your responsibility to take action, if medical emergency arises. Any relevant health/medical condition, injury on the tour or mobility conditions not adequately disclosed may result in your immediate and direct return to your point of departure at your expense and without availability of refund. Please consult your doctor in respect of your intended travel as this which may also impact your travel insurance. Furthermore your doctor or the relevant Government Health authorities could advise further on any vaccination requirements necessary. Certain participants with a serious or ongoing medical condition or mobility constraint (Subject to approval) must bring an accompanying caretaker. All requests for health / medical clearance submitted by you are at the sole discretion of the operating carrier / tour operator.

- **AGILITY NEEDS**

Many places you will visit requires a reasonable amount of walking. We would like to advise you pre-booking of any physical conditions that may affect your mobility. We will do our best to accommodate any special needs but we regret any denial of services by carriers, hotels, restaurants or any other stakeholder. The transportation services provided are not equipped with wheelchair ramps. We regret this inconvenience. We regret that we cannot provide individual assistance to disabled/agile passengers for walking, dining, getting on/off coaches or other personal needs. A qualified and physically able companion or caretaker must accompany the agile travelers who need such assistance. Although entry to some attractions can be denied.

- **FORCE MAJURE**

We promise to make reservations aligned to services described in the itinerary. Qwest does not assume responsibility of any loss or injury to persons whether by negligence or otherwise. Qwest is not liable for any loss, alterations or delays to the travel service brought in by illnesses, epidemics, strikes, civil disturbances, floods, bush fires, terrorisms, natural disasters, other disturbances or any other acts of God. Qwest is also not liable for any dissatisfaction you may have with any of the properties. These exclusions of liability are subject to any statutory liability which unresolved may not be excluded by law. Compensation will not be payable in any cases where an amendment change or cancellation is due to unforeseeable event or circumstance beyond our reasonable control including war, threat of war, riot, civil disturbance or strife, terrorist activities (actual or threatened), industrial disputes, technical or maintenance problems etc. Every effort will be made to adhere the number of days & sights in the itinerary and operate the tours to the best of our ability.

- **DOCUMENTS VERIFICATION**

It is the client's responsibility to thoroughly go through the conditions, itineraries, documentation, vouchers and air tickets no sooner you receive them. Please cross check the dates, spellings and other details and advise us of any discrepancies in order to adjust them at our earliest.

- **RESPONSIBILITIES**

Please be aware that you will be responsible to take care of your passports and documents. If you misplace your passport or document, you will be unable to proceed with the tour. It will be your responsibility to obtain new passport and to return to Sri Lanka. Also please note that the airlines/coach will not board intoxicated and unruly passengers and Qwest will not be responsible for any action taken by the authorities and we will not provide any refunds as you are unable to perform your journey. If any negligence or willful act caused or facilitated by you to any property such as in hotels/Airlines/Restaurants etc., the cost of damage will have to borne by you and paid directly to the relevant authorities. Please note it is your responsibility to be punctual on the tour, we shall not be liable to pay any compensation/damages for any change in itinerary or for missing any services due to the unpunctuality or action of your co-passenger or you.

I do hereby confirm that I have read and understood the above tour conditions and am herein bound by these conditions

Name:.....Signature (with date):.....

**QWEST DESTINATIONS PVT LTD**

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