



# VIETNAM – LAND OF THE BLUE DRAGONS

HANOI / HALONG BAY / DA NANG / SAIGON

09 DAYS / 08 NIGHTS

DEPARTURE – 09<sup>TH</sup> APRIL 2020

08 APR

COLOMBO

Meet at the Colombo International Airport to take your flight to Vietnam. Your flight will depart Colombo to Hanoi on 09<sup>th</sup> early morning.

DAY 01

HANOI

09 APR

MEAL PLAN: DINNER

Arrival at Noi Bai International airport, the guide and driver will be welcome and transfer you to hotel. After a short rest leave for the dinner

Your welcome dinner will be at an authentic local restaurant.

Overnight in Hanoi.

Note: Standard check-in time is 14:00. Early check in is subject to hotel availability.

DAY 02

HANOI

10 APR

MEAL PLAN: BREAKFAST / LUNCH / DINNER

After having breakfast at hotel, pay a visit to the **Complex of Ho Chi Minh (Ho Chi Minh Mausoleum, his house-on-stilts and fish pond, and the One-Pillar Pagoda)**. Then, visit **Tran Quoc pagoda** the oldest Buddhist temple in Hanoi, located on a small island near the southeastern shore of West Lake. Lunch at local restaurant.

After lunchtime, visit **Temple of Literature**- the temple of Confucius and also Vietnam's first national university from 11st century. Visit Hoa Lo Prison Museum, nicknamed the 'Hanoi Hilton' by US prisoners of war during the American War. Most exhibits relate to the prison's use up to the mid-1950s, focusing on the Vietnamese struggle for independence from France. There are also displays focusing on the American pilots who were incarcerated at Hoa Lo during the American War. Enjoy a panoramic **green car tour** (35 minutes) around the Old Quarter Area

For the last part of day, enjoy a **show of Water Puppetry**, a unique stage art created by the Vietnamese peasants.

Dinner at local restaurant.

Overnight in Hanoi.

**DAY 03**  
**11 APR**

**HANOI / HALONG BAY**  
**MEAL PLAN: BREAKFAST / LUNCH / DINNER**

Breakfast at hotel.

This morning, journey through picturesque rice-farming villages of the Red River Delta **to Halong Bay**, a World Heritage with thousands of limestone and Dolomite Island and islets.

Upon arrival, embark a junk for cruising through the Bay, visit its breathtaking seascape created by rocky islands and emerald serene water, with stopovers to discover grottoes inside islands. You will have chance to hike up steps in caves (Surprise Cave or Maze Cave - depend on the cruise liner), relax, go swimming or take part in some beach activities in Titop island. Lunch and dinner served on board.

Overnight on board on the sea.

**Note: Itinerary may be changed depend on the weather and cruise without prior notice. Only local food available on board.**

**DAY 04**  
**12 APR**

**HALONG BAY / DA NANG**  
**MEAL PLAN: BRUNCH / DINNER**

The Vietnamese call the "East Sea" by a point-oriented name "Eastern Sea", so you may guess how miraculous seeing the sunrise over the islets of the Bay. Our boat will continue to cruise in marvelous areas, where almost each islet has its own name, adopting its shape or reminiscent like Sail Island, Fisherman's head rock, Butterfly rock or Turtle islet, etc. (depend on the cruise liner). Brunch on board. Disembark the boat and transfer back to Hanoi via the new high-way (2.5 hours' drive). Transfer to airport for the **flight to Da Nang**

Arriving in Da Nang after 1 hour 20 minutes flight, welcomed by the local guide and airport and transfer to check in hotel.

Dinner at local restaurant.

Overnight in Da Nang.

**DAY 05**  
**13 APR**

**DA NANG**  
**MEAL PLAN: BREAKFAST / LUNCH / DINNER**

Have breakfast at hotel, then transfer to **Ba Na Hills** and take Cable Car which gains 5 world scores to Ba Na Hills station, visit Vong Nguyet hills, Linh Ung pagoda, The Old Villas of French and the **Golden Bridge...** Experience hill climbing train (first and unique funicular in Vietnam) and visit an old French cellar (Debay Ancient Wine Cellar), flower garden **Le Jardin D'amour and Linh Ung Pagoda.**

Have lunch at restaurant.

Afternoon: Free for joining games in Fantasy Park – the third biggest indoor games zone in Vietnam with series of interesting games: 4 – 5D film, skiver, the death race, Dinosaur Park... (2 hours).

Around 15:00 drive back to Danang. Visit **Cham Museum** and local market.

Have dinner at local restaurant.

Overnight in Danang.

**DAY 06**  
**14 APR**

**DA NANG / SAIGON**  
**MEAL PLAN: BREAKFAST / LUNCH / DINNER**

After breakfast, check out of the hotel. Get transferred to Da Nang airport for morning flight **to Saigon** Upon arrival in Tan Son Nhat airport, our guide and driver will welcome and transfer to hotel to leave luggage.

After that, enjoy lunch at a local restaurant and begin our tour of this exciting city with the neo-Romanesque **Notre dame Cathedral** and the **Central Post Office**. Then take a visit to the **Reunification Palace**, formerly the Independence Palace of the South Vietnamese president. This 60s style was famously stormed by tanks on April 30, 1975 signifying the fall of South Vietnam. It has been preserved in its original state, and the original tanks remain on display near the entrance gates. Continue to the harrowing **War Remnants Museum**, which comprehensively documents the travails of the long Vietnam – American War. Inside are detailed photographic exhibitions; outside is a collection of tanks, planes and weapons. A powerful experience, this museum is guaranteed to provoke strong emotions. Lastly, we will drop by the cavernous **Ben Thanh market** - a bustling market in the daytime and a social center after sunset.

Evening enjoy dinner on the cruise on Saigon river.  
Overnight in Saigon.

**DAY 07**  
**15 APR**

**SAIGON**  
**MEAL PLAN: BREAKFAST / LUNCH / DINNER**

After breakfast at hotel, our guide and driver will pick you up to **Cu Chi Tunnels**, one of the few remaining monuments to the Vietnam War. Beneath the ground lie 200 km of tunnels, dug by hand and inhabited by the forces of the Vietnamese guerillas during the conflict. At its peak, prior to the Tet Offensive in 1968, the tunnel complex was base to almost 10,000 troops. To this day, it remains one of the most impressive examples of how fierce the war used to be.

Return to Saigon and head to District 5, explore **Thien Hau pagoda and China Town** (Binh Tay market; Quan Am pagoda; Herb Street)  
Lunch & Dinner at local restaurant.  
Overnight in Saigon.

**DAY 08**  
**16 APR**

**SAIGON**  
**MEAL PLAN: BREAKFAST**

Breakfast at hotel.  
Today is at leisure for sightseeing around by your own or shopping at the city center.  
*Lunch, dinner are excluded.*  
Overnight in Saigon.

**DAY 09**  
**17 APR**

**SAIGON**  
**MEAL PLAN: BREAKFAST**

Today is at leisure for sightseeing around by your own or shopping at the city center until we transfer back to the airport for your departure flight.

Note: Standard check-out time is 12h.

Arrival in Colombo.

**END OF TOUR**

**PRELIMINARY ITINERARY FOR 09 DAY VIETNAM TOUR**

# COVERING HANOI / HALONG BAY / DA NANG / SAIGON

**Cost of Tour: Adult** – Rs 225,000 per Person  
**Child (Under 12)** – Rs 215,000 per Person (Sharing parent's room | Max 01 Child)  
**Single Supplement** – Rs 65,000 per person (Additional)  
**(Minimum of 22 passengers required to operate the Tour with a Tour leader)**

## **Included on Tour:**

- Economy class airfare economy class return air fare
- Accommodation twin sharing 3 star hotel
- Domestic Flights
- Halong Bay 01 Night – 04 Star cruise
- Meals as per the itinerary
- Sightseeing tours with English speaking guide as per program
- Motor coach & Driver for selected tours
- Airport transfers
- Entrance to attractions ( where applicable)

## **Not included:**

- Beverages with Meals
- **Tips to driver/guide (USD 56 per person - APPROXI)**
- Travel Insurance  
**It is compulsory to purchase the Travel Insurance from Qwest Destinations. Conditions Apply, Subject to conditions as per the Insurance Policy.**
- Visa Fee
- Porterage at hotels
- Personal expenses – laundry, telephone, etc
- All what is not included

## **Important instructions**

- Rs 100,000/- deposit at the time of booking. Balance payment before 09<sup>TH</sup> of January 2020
- Due to exchange fluctuations payment deadlines must be strictly adhered.
- For delayed payment, exchange fluctuations will apply and prices will be at the current exchange rates. This requirement will be strictly adhered due to violent exchange rate fluctuations.
- Late payments subject to interest at 20 percent.
- **Due to weather conditions, traffic delays and flight movements we have the right to alter final program. The order of the Tour Itinerary is subject to change. The number of dates and all the sites will be visited.**
- Any items not mentioned in the included pricing such as government taxes, will be additional if applied.

**Entry Visas:** We will assist and coordinate in the Documentation. Granting visas would be the sole discretion, of the Embassy. Qwest cannot be held responsible for the decision of the Embassy.

**Deviation:** We are working on a group fare. Therefore you will be required to travel in/out together as a group. However, in the event you need to deviate from the group at the end of the tour and stay a longer period or travel to another destination additional cost will apply. All such deviations will be subject to availability of seats.

## **Cancellations: FOR PROMOTIONAL RATES**

In the event you cancel your tour following voluntary amounts will be applicable:

120 – 91 days prior to departure	-	No charge
90 – 61 days prior to departure	-	25% Package Price
60 – 31 days prior to departure	-	75% Package Price
30 – 0 days prior to departure	-	No refund



## QWEST DESTINATIONS (PVT) LTD – TERMS & CONDITIONS

### IMPORTANT NOTICE

Please find the following conditions before you complete the Passenger Information sheet as this agreement would be the basis for accepting the booking with Qwest Destinations. In case of one or more but not all tour participants named in the booking sign the condition sheet, it shall be deemed that the signatories have been authorized by all such tour participants.

#### • **NEW BOOKINGS**

When you choose to travel with Qwest you will need to sign and complete the Passenger Information Sheet along with the signed and agreed Terms & Conditions form. Also please annex:

1. Passport: Photocopy / Scanned copy of current passport (Bio Page and Alteration Page)
2. Advance payment or Full payment as specified in the tour itinerary to secure your bookings upon available basis

\*Please note the Bookings can be confirmed only after the specified payment. No booking will be accepted via phone or e-mail.

#### • **WEBSITE / ADVERTISEMENTS / ITINERARIES**

We reserve the right to alter the prices of any tours shown on our website/advertisements or the written proposal/itinerary given to you at any time before your booking is confirmed with required payments.

#### • **PRICING**

All our prices are subject to change without any prior notice unless you have confirmed for a tour with the specified payment. All our promotional prices are available based on the availability of seats. Any items not mentioned in the included pricing such as government taxes, deviations from existing itinerary, excess luggage, seat selections and any other services, passport & visa fees, tips/gratuities and all what is not included will be additional.

#### • **PAYMENTS**

Payments can be made by Cash, Cheque, Credit/Debit Card and Bank Deposit/Transfer to Qwest Destinations Pvt Ltd. Credit/Debit Card Payment – All Credit/Debit Card payments will be applied with an Additional 2% to 3 % surcharge (Subject to Change) as all the prices quoted are based on cash and cheque payments. Bank Deposit/Transfer – All Bank deposit/transfer confirmations (Deposit Slips) should be handed over to Qwest Destinations office to issue a receipt and to confirm your booking. Changes done after receiving the payment will be subject to cancellation charges as per the Cancellation Policy or Terms & Conditions. **Final Payment:** No later than 8 weeks prior to departure date. We regret to inform you that any delayed payments will be subjected to an additional 1% interest per day (Maximum for 10 days). If even subsequently we do not receive the balance amount, you will be presumed as a cancellation and the cancellation charges will apply. **Late Bookings:** For late bookings made within 45 days prior to the departure, full payment is required.

#### • **VOLUNTARY CANCELLATION / REFUNDS**

Following cancellation Charges will be applied and you must notify us in writing.

90 – 61 days prior to departure - 25% Package Price | 60 – 31 days prior to departure - 75% Package Price | 30 – 0 days prior to departure - No refund. Cancellation charges for any additional travel arrangements canceled prior to departure would apply according to the terms and conditions pertaining to the operator used and will be available at time of booking. Cancellations after departure and unused vouchers have no refundable value. The above cancellation policy applies even on a confirmed booking and an alternative date is required. You agree not to dispute such cancellation charges or to demand proof of actual damages. You also agree not to proceed legally against us unless there is a manifest error on our part.

#### • **PASSPORT**

Each tour participant is personally responsible for ensuring they possess required and valid travel documentation. All passports must have an all country passport with minimum of two blank pages and a 06 month validity period from the date of arrival in Sri Lanka after a tour. Stained / Defaced / Torn passports will not be accepted and if you face any issues at the immigration we will not be held liable. If new passport is required, the tour participant must apply for the passport personally and should advise us on the passport change two months prior to the departure.

- **VISA**

If visa is required for any particular tour, we will advise, assist and coordinate in the documentation procedures. Some visa procedure will take up to two / three months. Please comply with all the requirements for a smooth process of your visa. Granting visas would be the sole discretion, of the Embassy. However if the embassy should require any further clarifications; you would be requested to face an interview or provide additional documents, which you need to oblige. Qwest cannot be held responsible for the decision of the Embassy. In the case of visa rejection, the relevant cancellation policy will be applied. Please note immigration officers at any airport/ports/borders has the right to stop you from entering the relevant country even you possess a valid visa. In this case, we will not take any responsibility and will not be responsible for any refunds or expenses. After submitting your passport to Qwest Office (adhering to the deadlines), you cannot withdraw your passport under any circumstances and if you do so, it is your responsibility to obtain the relevant visas. If you have obtained the visa on your own, it is your responsibility to provide us with copy of the visa.

In the event your visas are rejected due to incorrect information or falsified documents provided by you, Qwest Destinations will not take any responsibility in refunding your payment.

**\*Holy Land Tours** – Israel Immigration / Interior Ministry of Israel will only notify/provide the visa list and the visa rejection of applicants few days prior to departure only. In such case, visa fee and air ticket fee will not be refunded. The balance will be refunded as per the refund policy.

- **TRAVEL INSURANCE** - Travel Insurance is Compulsory for all Tour Participants. Qwest can arrange your travel insurance for the tour with an additional payment. Please note that it is compulsory for you to have a travel insurance with a minimum coverage of USD 50,000 safeguarding against: baggage loss; medical expenses; theft and other contingencies. Also note the travel insurance does not cover any pre-existing medical conditions, in this case you will have to bear all the expenses for the arrangements or your family member has to bear all cost. Any claim from the insurance, will be subject to the insurance company's terms & conditions. We do not make any representations or guarantees concerning reimbursements of funds and will not be held liable for the decisions made by the insurance company. Therefore please go through your insurance policy and make sure you are thorough with the policy conditions. If the insurance is obtained from us, we will assist you in any insurance claims. Please note to obtain a Travel Insurance in Sri Lanka, your journey is required to begin in Sri Lanka. We do not take the responsibility, if you obtained the travel insurance on your own.

- **AIRLINES** - The scheduled flights used for all group departures are subject to the usual conditions of the carrying airline and relevant to International law. We do not take any responsibility if there are any flight delays, technical difficulties or long layovers in transits. Also it is your responsibility to be on time at the boarding gates/check-in counters. In the event you miss your flight, Qwest will not be held responsible for reconnecting your flight to the next destination. Also if you arrive at the airport late and if the airport/airline authorities refuse to board you, we will not take any responsibilities and you will have to bear any cost involved to join the group providing the visa requirements and government rules permit. If not you will have to return to your home country at your expense. In this event, there will be no refund.

- **TRAVEL ARRANGEMENTS / DEVIATIONS**

We at Qwest can arrange additional hotel accommodation, flight arrangements and extended tours if you wish to extend your stay or break journey midway. Your friendly Qwest staff is ever ready to run through with you on the possibilities available and assist you to draw up a detail holiday extension plan. We can advise you with a detailed itinerary and the additional costs you will have to bear. All booking terms and conditions of the Tour Operator being used may vary from our conditions and must be followed through. For all these changes additional payments may occur and you will have to inform such arrangements two months prior to your departure. If the group arrangements are finalized, we cannot arrange on such requests.

**Overseas passengers** – If you are joining our groups at the destinations, you are required to send us all the details (passport & flight details) at least two months prior to departure and require to check with us before making any booking arrangements (flights etc.). If you are joining in you are required to be in Sri Lanka 24 hours prior to departure.

- **ROOM SHARING**

All our package prices are based on twin sharing. If you select a twin sharing room and is traveling alone, Qwest will try to partner you with any other single traveler from the same gender in booking order. However we cannot guarantee the compatibility or medical fitness of your roommate. A single supplement surcharge will apply if Qwest is unable to provide/find a roommate. Specific requests for single/double/ twin/triple rooms must be made at time of booking and we will try our best to accommodate such requests. Single supplement surcharge apply for single room requests. Requests for triple room will be a twin bedded room with extra roll-away bed.

\*All our pilgrimage tours will be based on **PILGRIM HOTELS**

- **SPECIAL REQUESTS**

Any special requests such as pre assigned/pre-arranged seating arrangements, rooms on the same floor / adjoining rooms, should be requested at the time of booking. Qwest will not be able to guarantee your requests but will try to accommodate it to the best of our capabilities.

- **HEALTH**

If you have any medical conditions, food allergies, disabilities or difficulty in mobility's which may affect the functioning of the group must be advised on the booking form. Please declare any pre-existing medical conditions and please declare the nature of such conditions at the time of booking and make arrangements for the provision of any drugs or other cause of treatment that may be required during the tour, as this would be your responsibility to take action, if medical emergency arises. Any relevant health/medical condition, injury on the tour or mobility conditions not adequately disclosed may result in your immediate and direct return to your point of departure at your expense and without availability of refund. Please consult your doctor in respect of your intended travel as this which may also impact your travel insurance. Furthermore your doctor or the relevant Government Health authorities could advise further on any vaccination requirements necessary. Certain participants with a serious or ongoing medical condition or mobility constraint (Subject to approval) must bring an accompanying caretaker. All requests for health / medical clearance submitted by you are at the sole discretion of the operating carrier / tour operator.

- **AGILITY NEEDS**

Many places you will visit requires a reasonable amount of walking. We would like to advise you pre-booking of any physical conditions that may affect your mobility. We will do our best to accommodate any special needs but we regret any denial of services by carriers, hotels, restaurants or any other stakeholder. The transportation services provided are not equipped with wheelchair ramps. We regret this inconvenience. We regret that we cannot provide individual assistance to disabled/agile passengers for walking, dining, getting on/off coaches or other personal needs. A qualified and physically able companion or caretaker must accompany the agile travelers who need such assistance. Although entry to some attractions can be denied.

- **FORCE MAJURE**

We promise to make reservations aligned to services described in the itinerary. Qwest does not assume responsibility of any loss or injury to persons whether by negligence or otherwise. Qwest is not liable for any loss, alterations or delays to the travel service brought in by illnesses, epidemics, strikes, civil disturbances, floods, bush fires, terrorisms, natural disasters, other disturbances or any other acts of God. Qwest is also not liable for any dissatisfaction you may have with any of the properties. These exclusions of liability are subject to any statutory liability which unresolved may not be excluded by law. Compensation will not be payable in any cases where an amendment change or cancellation is due to unforeseeable event or circumstance beyond our reasonable control including war, threat of war, riot, civil disturbance or strife, terrorist activities (actual or threatened), industrial disputes, technical or maintenance problems etc. Every effort will be made to adhere the number of days & sights in the itinerary and operate the tours to the best of our ability.

- **DOCUMENTS VERIFICATION**

It is the client's responsibility to thoroughly go through the conditions, itineraries, documentation, vouchers and air tickets no sooner you receive them. Please cross check the dates, spellings and other details and advise us of any discrepancies in order to adjust them at our earliest.

- **RESPONSIBILITIES**

Please be aware that you will be responsible to take care of your passports and documents. If you misplace your passport or document, you will be unable to proceed with the tour. It will be your responsibility to obtain new passport and to return to Sri Lanka. Also please note that the airlines/coach will not board intoxicated and unruly passengers and Qwest will not be responsible for any action taken by the authorities and we will not provide any refunds as you are unable to perform your journey. If any negligence or willful act caused or facilitated by you to any property such as in hotels/Airlines/Restaurants etc., the cost of damage will have to borne by you and paid directly to the relevant authorities. Please note it is your responsibility to be punctual on the tour, we shall not be liable to pay any compensation/damages for any change in itinerary or for missing any services due to the unpunctuality or action of your co-passenger or you.

**I do hereby confirm that I have read and understood the above tour conditions and am herein bound by these conditions**

**Name:.....Signature (with date):.....**

**QWEST DESTINATIONS PVT LTD**

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